

2018 ACC WOMEN'S LACROSSE CHAMPIONSHIP CHAMPIONSHIP A-Z GUIDE APRIL 26– 29, 2018 KOSKINEN STADIUM

Accessibility Information

Please find below a list of disability services that will be provided at Koskinen Stadium for this championship. Prior to the championship, please feel free to reach out to our disabilities coordinators at 919-668-6213 to help make arrangements for your visit or if you have any special needs, questions, or concerns regarding our accessibility and accommodations.

- Accessible Parking for Guests with Disabilities General Public Parking for guests with disabilities will be available in the <u>Whitford Lot</u> (110 Whitford Drive, Durham, NC) throughout the championship. Please speak to the parking lot attendant for access. There is no charge to park. The lot opens (2) hours prior to opening face-off for the ACC Women's Lacrosse Championship games on Thursday (9:00 AM) Friday (3:00 PM) and Sunday (11:00 AM). Please use the following link for a <u>championship parking map</u>.
- Accessible Drop-off and Pick-Up Point for Guests with Disabilities An accessible drop-off and pick-up point will be available on <u>Whitford Drive</u> (110 Whitford Drive, Durham, NC) throughout the championship. Please speak to the parking lot attendant for access. Please use the following link for a <u>championship parking map</u>.
- Entry for Guests with Disabilities All Koskinen Stadium entrances are accessible for guests with disabilities. The Brandaleone Family North Gate is the closest entrance to accessible parking in the Whitford Lot. Stadium gates open (60) minutes prior to opening face-off for the ACC Women's Lacrosse Championship games on Thursday (10:00 AM), Friday (4:00 PM) and Sunday (12:00 PM).
- Accessible Seating Accessible seating for guests in wheelchairs or mobility concerns on stairs is available in the front row of the main stadium bleachers in front of Kennedy Tower. Accessible ramps are available on the concourse under Kennedy Tower at each end of the bleachers.
- Accessible Restrooms All stadium restrooms are accessible for guests with disabilities. Stadium restrooms are located in the southwest corner of the stadium, on the Bassett Drive side of the Kennedy Tower bleachers, and have baby-changing stations. For a gender-neural accessible family restroom, please see an Event Staff member and ask them to contact Duke Game Operations for assistance.
- Assistive Listening Devices Assistive listening devices are available for those in need. Guests needing an assistive listening device should request the device from one of our ticket booths Post-game, guests should return the device to the nearest Event Staff member.
- Wheelchairs and Assistive Devices Assistive devices (including walkers) may be stored in the designated accessible seating areas or under the Kennedy Tower bleachers. These devices may not impede aisles, walkways, or bleacher entrances. Please see Event Staff for assistance.
- Severe Weather or Emergency Preparedness In the event of severe weather or an emergency that requires stadium evacuation, Event Staff and Duke Game Operations will be available to assist guests with disabilities who request assistance

exiting the stadium or seeking shelter. All severe weather and emergency PA announcements are accompanied by visual messaging on the stadium video board.

<u>Alcohol</u>

It is strictly prohibited to bring alcohol into Koskinen Stadium. Individuals violating this policy are subject to ejection from the stadium.

Artificial Noisemakers

Per Atlantic Coast Conference policy for championship events, no artificial noisemakers (i.e. cowbells, whistles, clappers, thundersticks, etc.) are permitted inside the stadium.

<u>ATM – BB&T</u>

There are no ATMs inside Koskinen Stadium. A BB&T ATM is located outside the Scott Family Athletics Performance Center next to the Ticket Office windows. The ATM dispenses cash in \$20 increments and does not take deposits. Stadium concessions and merchandise stands accept cash and credit/debit cards.

Bag Policy

Small bags and personal items are permitted to enter Koskinen Stadium. Backpacks and large bags are not permitted – except for medical or childcare reasons.

All bags will be inspected and searched prior to entering the stadium. Duke University reserves the right to deny anyone or anything from entering the stadium. Any such items should be returned to your vehicle and/or discarded. There is no place to check or store prohibited items at the stadium.

For the safety of all in attendance, bags/items are not permitted to be left unattended outside of Koskinen Stadium. Unattended bags/items found outside the stadium will be dealt with in in a manner deemed appropriate by stadium officials, including but not limited to disposal. Duke University, Duke Athletics, and the Atlantic Coast Conference are not responsible for loss of any unattended items.

Banners and Signs

Banners and signs are permitted inside Koskinen Stadium, however the Atlantic Coast Conference and Duke Athletics reserves the right to prohibit or require the cessation of any display of a banner or sign that obstructs the view of other fans, obscures stadium signage, can be considered an advertisement, or is determined to be obscene, vulgar, indecent, inappropriate or derogatory.

Bracket

Camera Policy

Hand-held still cameras are permitted for personal use only. No cameras are permitted into the stadium with a lens longer than four (4) inches. Video cameras are permitted to be used during pre-game and halftime only. Video cameras are prohibited from filming the game.

Concessions

A great variety of food items and Coca-Cola products are available from the concessions stand operated by Blue Devil Concessions, on the Kennedy Tower side of the stadium. The concessions stand is located on the north end of the Kennedy Tower bleachers, just inside the Brandaleone Family North Gate. The concession stand accepts cash and credit/debit cards.

Conduct

The Atlantic Coast Conference and Duke Athletics expects all guests to conduct themselves in an appropriate manner at all times before, during and after the competition. We expect all fans to treat other guests, players, coaches and officials with courtesy. Please join us in creating a fun, safe, family atmosphere at Koskinen Stadium by not:

- Interfering with other guests' ability to enjoy the game;
- Using/displaying foul or abusive language or gestures;
- Appearing to be intoxicated or in a diminished capacity;
- Failing to produce a ticket upon request;
- Entering the competition or restricted access areas;
- Smoking except in designated areas;
- Throwing objects onto the competition area or within the venue; or

• Otherwise being disorderly.

Violators are subject to ejection and possible arrest. Fans should contact a stadium official if they feel someone is not acting appropriately.

Dining

Directions

Listed below are the GPS addresses for ADA parking and general public parking. Along with the GPS address is a link to the Duke University parking map.

Whitford Parking Lot – ADA parking 110 Whitford Drive Durham, NC 27708 http://maps.duke.edu/map/index.php?id=21#!ct/187,188,10350,186?m/39604

Science Drive Visitors Lot—General fan parking, tailgating permitted 49 Science Drive Durham, NC 27708 <u>http://maps.duke.edu/map/index.php?id=21&embedMrkId=2935&mapOnly=1#!m/2878</u>

Science Drive Garage—General fan parking, tailgating not permitted 3100 Cameron Blvd. Durham, NC 27708 <u>http://maps.duke.edu/map/?id=21&mrklid=176989#!m/176989</u>

Emergency Preparedness

- During any emergency inside Koskinen Stadium, follow the directions of the PA announcer, Event Staff and emergency responders.
- Always designate a pre-determined location both inside and outside the stadium to meet friends and family in case you are separated or in the event of an emergency.
- Upon arriving at your seat location, first find the nearest exit and then locate an alternate exit in case of emergency.
 - Exit gates for the stadium are located at:
 - Brandaleone Family North Gate located on Whitford Drive
 - Under the main stadium bleachers in front of Kennedy Tower
 - Southwest Gate—located above Bassett Drive across from Cohan Fields
 - Northeast Gate—located on Whitford Drive next to the Murray Building & Scott Family Athletics Performance Center
- See Something, Say Something If you see or become aware of any activity that is unusual, suspicious or causes you concern, report the activity to the nearest police officer or Event Staff.
- Emergency vehicles may be present in and around Koskinen Stadium. Please do not obstruct the path of travel of a fire truck or emergency vehicle or interfere with their operations. Vehicles or objects (tents, tables, tailgate games, etc.) blocking emergency vehicles, designated fire lanes, stadium exits or exit paths, or vehicle/pedestrian traffic in general will be removed and dealt with in a manner deemed appropriate by stadium officials. Vehicles are subject to being towed at the owner's expense.
- Monitor the weather prior to the game. Take the necessary precautions to protect your family and friends in the event of severe heat or severe weather before, during, or after the game. In the event of inclement weather during the game, please be prepared to evacuate the stadium and return to your car.

Entertainment

First Aid/Emergency Medical Assistance

For first aid and emergency medical services, please visit the first aid station near the stadium restrooms in the southwest corner. Emergency Medical Operations are staffed by Duke LifeFlight. In case of emergency, please contact the nearest police officer for assistance or call Duke Police at 919-684-2444 or dial 9-1-1.

Food and Beverage

Outside food and beverage are prohibited. (Exception: Medical or childcare reasons)

Gates (Stadium Entry)

Gates to Koskinen Stadium will open (60) minutes prior to opening face-off for ACC Women's Lacrosse Championship games on Thursday (10:00 AM), Friday (4:00 PM) and Sunday (12:00 PM).

There are (2) stadium entrances for the ACC Women's Lacrosse Championship games on Thursday, Friday and Sunday:

- Brandaleone Family North Gate located on Whitford Drive
- Southwest Gate located above Bassett Drive

All personal items (small bags, purses, strollers, etc.) are subject to inspection and search prior to entering the stadium.

Guest Services

If you are in need of assistance or information, please direct all questions to the nearest Event Staff member and they will be happy to assist you.

Hospitality

Groups that are interested in hosting a tailgating event on Bassett Drive outside Koskinen Stadium for the ACC Women's Lacrosse Championship should contact David Brochu at 919-668-5728 or <u>hospitality@duaa.duke.edu</u>.

Hotels

Lacrosse Balls

Lacrosse balls are NOT Permitted to enter Koskinen Stadium. Please leave all lacrosse balls in personal vehicles prior to entering the stadium.

Lacrosse Sticks

Lacrosse sticks are permitted to enter Koskinen Stadium. Please be courteous to other guests in stadium seating areas and concourses.

Lost and Found

If any article is lost or found in the stadium, please inquire about or report the item to the nearest Event Staff. Items turned in during the game will be delivered to Duke Game Operations. All lost and found items not picked up prior to the end of the game will be available for pick-up the following business day. All unclaimed items will be disposed of after (30) days. Please call (919) 668-5658 or email <u>duaa-gameops@duke.edu</u> to inquire about lost items.

Media Entrance & Will Call

All media and photographers should contact the Atlantic Coast Conference or Duke Sports Information prior to the championship for credentials.

Media Will Call for the ACC Women's Lacrosse Championship games is located at the Bassett Drive Ticket Booth outside Koskinen Stadium. Media Will Call will open (60) minutes prior to opening face-off each day (10:00 AM on Thursday, 4:00 PM on Friday, 12:00 PM on Sunday).

Merchandise

Official ACC Women's Lacrosse Championship merchandise will be sold at the concession stand located on the north end of the Kennedy Tower bleachers, just inside the Brandaleone Family North Gate. The merchandise stand accepts cash and debit/credit cards.

Operational Information

For more information on this championship, please visit the <u>ACC Women's Lacrosse Championship website</u> and follow <u>@ACCWLax</u> on Twitter. Special championship parking alerts and information will also be available <u>www.GoDuke.com</u> and <u>@Duke_GAMEDAY</u>.

• Championship Parking Map

- Parking Lot Hours:
 - ACC Women's Lacrosse Championship games on Thursday, Friday and Sunday All parking lots will open (2) hours prior to opening face-off 9:00 AM on Thursday, 3:00 PM on Friday, 11:00 AM on Sunday.
 - All parking lots close (2) hours post-game. Overnight parking is not permitted.
- **Parking Lot Pricing:** All general public parking in lots designated for the ACC Women's Lacrosse championship is free of charge.
- **Driving Directions** For turn-by-turn directions from your starting destination, please click on the link below for each parking lot and use the "Directions" button in the upper left corner of the page.
- Accessible Parking for Guests with Disabilities General Public Parking for guests with disabilities will be available in the <u>Whitford Lot</u> (GPS Address: 110 Whitford Drive) throughout the championship. Please speak to the parking lot attendant for access. There is no charge to park.
- Accessible Drop-off and Pick-Up Point for Guests with Disabilities An accessible drop-off and pick-up point will be available on <u>Whitford Drive</u> (GPS Address: 110 Whitford Drive) throughout the championship. Please speak to the parking lot attendant for access.
- General Public Garage Parking NO TAILGATING For guests who will not be tailgating, General Public Parking is available
 free of charge in <u>Science Drive Garage</u> (GPS Address: 3100 Cameron Blvd.). All guests should use the garage main entrance
 off of NC 751/Cameron Blvd. between Erwin Road and Science Drive for entry. Look for the general public parking signs
 marking the entrance. There is NO TAILGATING inside Science Drive Garage (including the roof) this will be strictly
 enforced throughout the championship.
- General Public Parking General Public Parking is available on a first-come, first-serve basis in the Science Drive Visitor's Lot (GPS Address: 49 Science Drive). On Friday and Sunday only, General Public Parking will also be available in the Whitford Drive Lot (GPS Address: 110 Whitford Drive). Limited spaces are available and cannot be guaranteed.
- **Parking Disclaimer** Duke University and the Atlantic Coast Conference assumes no responsibility for loss through fire, theft, collision or otherwise to the car or contents. Vehicles are parked at the owner's risk. Please lock your vehicle.
- Parking Emergency Information In case of emergency please 919-684-2444 for Duke Police Emergency Dispatch or dial 9-1-1 for Durham County. Duke Police will be the primary responder on-campus for emergency calls. Durham Police will be the primary responder off-campus for emergency calls. If an emergency occurs and authorities are contacted, please designate someone in your party to help direct emergency personnel to the emergency location.

Pets

All pets (including dogs) are prohibited inside Koskinen Stadium. (Exception: Service animals will be permitted to assist those with disabilities).

Press, Media, and Photographer Access

Only approved, credentialed personnel, media and photographers will be allowed into Kennedy Tower and onto the game field. Any game field restrictions on photographer or videographer shooting locations will be communicated on-site by the Atlantic Coast Conference and Duke Game Operations.

All media and photographers should contact the Atlantic Coast Conference or Duke Sports Information prior to the championship for credentials.

Programs

Championship programs will be available for free at the silver program stands located on both ends of the Kennedy Tower bleachers.

Prohibited Items

All guests and personal items are subject to search prior to entering Koskinen Stadium. For the safety and game day experience of all fans, the following items are prohibited from entering the stadium:

- Alcoholic beverages
- Artificial noisemakers

- Backpacks and large bags (Exception: Medical & childcare reasons)
- Balloons, Balls and Frisbees (including Lacrosse Balls)
- Cameras w/lens over 4 inches
- Coolers and Containers (ice chests, thermoses, cups, bottles or other like containers)
- All Drones and Unmanned Aircraft Systems (UAS)
 - o <u>https://drones.duke.edu/policies</u>
- Hazardous materials
- Items obstructing the view of other fans (umbrellas may not be raised if they obstruct views)
- Laser pointers
- Outside chairs (lounge chairs, folding chairs, etc.)
- Outside food and beverage (Exception: Medical & childcare reasons)
- Pets (Exception: Service animals)
- Selfie Sticks
- Shoes with wheels (wheelies)
- Video cameras
- Weapons of any kind (including pocket knives)

Duke University reserves the right to deny anyone or anything from entering the stadium. Any such items should be returned to your vehicle and/or discarded. There is no place to check or store prohibited items at the stadium.

For the safety of all in attendance, bags/items are not permitted to be left unattended outside of Koskinen Stadium. Unattended bags/items found outside the stadium will be dealt with in in a manner deemed appropriate by stadium officials, including but not limited to disposal. Duke University, Duke Athletics, and the Atlantic Coast Conference are not responsible for loss of any unattended items.

Re-Entry

Re-entry is permitted to Koskinen Stadium. Guests wishing to leave and then re-enter the stadium must keep their valid game ticket. Guests re-entering must show valid game ticket for entry. All items are subject to search upon re-entry to the stadium

Restrooms

All stadium restrooms are accessible for guests with disabilities. **Stadium restrooms** are located in the southwest corner of the stadium, on the Bassett Drive side of the Kennedy Tower bleachers, and have baby-changing stations. For a **gender-neural accessible family restroom**, please see an Event Staff member and ask them to contact Duke Game Operations for assistance. **Accessible portable restrooms** will be available in the championship parking lots.

Schedule of Events

- Thursday, April 26th Quarterfinals 11:00 AM, 2:00 PM, 5:00 PM, 8:00 PM (Fox Sports)
- Friday, April 27th Semi Finals 5:00 PM, 8:00 PM (Fox Sports)
- Sunday, April 29th Championship 1:00 PM (Fox Sports)

Seating

All seating in Koskinen Stadium is general admission, bleacher seating and all seating is available on a first-come, first-serve basis. Accessible seating for guests in wheelchairs or mobility concerns on stairs is available in the front row of the main stadium bleachers in front of Kennedy Tower. Accessible ramps are available on the concourse under Kennedy Tower at each end of the bleachers. Please speak to Event Staff for assistance.

Severe Weather Procedure

The Atlantic Coast Conference and Duke Game Operations will monitor the weather (24) hours a day leading up to and throughout the ACC Men's Lacrosse Championship.

If a storm producing severe weather will come within (15) miles of Koskinen Stadium, the PA Announcer will make an announcement to notify guests of the presence of severe weather (including lightning) and will notify guests that they may leave and re-enter the stadium later if they wish to seek shelter.

A mandatory evacuation of Koskinen Stadium will occur if a storm producing severe weather (including lightning) will come within an (8) mile radius of the stadium. In the event of a mandatory evacuation, the PA Announcer will direct all guests to evacuate the stadium and seek shelter immediately. In most scenarios, guests will be directed to their vehicles for shelter. If it is unsafe for

guests to return to their vehicles, the PA Announcer will designate the nearest safe shelter locations. Event Staff and Duke Game Operations will be available to assist guests with disabilities in seeking shelter once an evacuation is activated.

The stadium will remain closed until severe weather including lightning is clear of an eight (8) mile radius of Koskinen Stadium. Resumption of play will only occur once an all clear has been given and conditions are deemed safe after consultation among the Atlantic Coast Conference, Duke Game Operations, Duke Police and Game Officials. Re-entry will be permitted with a valid ticket stub. Guests and personal items are subject to inspection and search prior to re-entering the stadium.

Smoking

Smoking (including electronic or vapor) is not allowed in Koskinen Stadium. Smoking is permitted outside the stadium gates.

Stadium Map

Ticket Information

All games of the ACC Women's Lacrosse Championship. All tickets will be scanned upon entry at the stadium gates.

- Ticket Prices: All seats inside Koskinen Stadium are general admission, bleacher seating.
 - Championship Pass \$20.00 (all days, all games)
 - Day Pass \$8.00 (1 day, all games)
 - 18 and under Free
 - ACC Students with School ID Free
- **Digital Ticketing** Skip the Ticket Sales Lines with Digital Ticketing! Purchase tickets at any time online prior to or on game day from your computer or mobile device by visiting <u>www.goduke.com/tickets</u>.
 - On the ticket sales page, Select "Print at Home" as the Shipping Method.
 - After completing your purchase, log-in with your email address to print your tickets at home or access them on your mobile device.
 - Show your print-at-home tickets or ticket PDFs/mobile tickets with QR Code at the Koskinen Stadium gates to be scanned for entry.
 - Standard data rates apply for all mobile purchases.
- Game Ticket Sales:
 - ACC Women's Lacrosse Championship Games (Thursday, Friday & Sunday) Game day ticket sales for the ACC Women's Lacrosse Championship games are available at Bassett Drive Ticket Booth and Whitford Drive Ticket Booth outside Koskinen Stadium. The Duke Ticket Office at the Scott Family Athletics Performance Center, adjacent to Koskinen Stadium will sell game day tickets during normal business hours only on Thursday and Friday. The Duke Ticket Office can be accessed from Whitford Drive directional signage, Event Staff, and Duke Game Operations will be posted around Koskinen Stadium to help show the way.
- ACC Student Tickets ACC Students eligible for free admission must pick up tickets at the game day ticket sales windows
 prior to entering the stadium. Tickets are available on a first-come, first-serve basis as part of general game day sales. There
 are no tickets specifically held or set aside for students.
- For More Information Please call the Duke Ticket Office at 1-877-375-3853 or 919-681-2583.

Transportation

Umbrellas

Umbrellas are permitted inside Koskinen Stadium. For the courtesy and safety all fans we ask that when raising umbrellas, you do not obstruct the view of other fans or staff.

Video Camera Policy

Video cameras are not permitted inside Koskinen Stadium. All championship video footage rights are the property of the Atlantic Coast Conference and its television partners.

Will Call Information

All guests picking up tickets at will call locations must present a valid, state-issued, photo driver's license or identification card. By NCAA rule, all guests picking up Player/Guest tickets must provide valid identification, sign for their ticket, and immediately enter the stadium.

Will Call Locations

- ACC Women's Lacrosse Championship Games (Thursday, Friday & Sunday):
 - Media Will Call
 Location: Bassett Drive Ticket Booth outside Koskinen Stadium
 Hours: Opens (60) minutes prior to opening face-off (Thursday 10:00 AM, Friday 4:00 PM, Sunday 12:00 PM)
 - Player/Guest Will Call

 Location: Seeds 1,3,5,7 will call is located on the north side of Kennedy Tower (closest to Whitford Drive) Seeds 2,4,6,8 will call is located on the south side of Kennedy Tower (closest to Bassett Drive)
 Hours: Opens (60) minutes prior to opening face-off (Thursday 10:00 AM, Friday 4:00 PM, Sunday 12:00 PM)